

We have classified this product as 7 out of 7, meaning that it falls under the highest risk class. This means that potential losses relevant to positions in the said product are highly probable. There is no capital protection against market risk, counterparty credit risk, foreign exchange risk or margin risk.

- **Market Risk:** Investing in CFDs on an Index (where the underlying is either the Spot Index or a Futures Contract on such Index) carries the risk resulting from fluctuations (appreciation/ depreciation) of the price of the underlying asset. Such price fluctuations affect the value of the CFD position of the Client either negatively or positively, depending on the client's position (if a client is long [i.e. entered a buy position] he/she will lose money if the price of the underlying declines whilst if the client is short [i.e. entered a sell position] he/she will lose money if the price of the underlying increases).
- **Expiration Risk:** Investing in CFDs on an Index where the underlying asset is a Futures Contract on such Index carries the additional risk of contract expiration. Specifically, the investor should be very careful in checking the relevant expiration date of the underlying contract (relevant notifications are always sent by the Company to the investor/client promptly in advance) so that their position is manually closed by the investor prior to such expiration; otherwise, the position may be closed by the Company at first available market price just prior to the expiration.
- **Counterparty Credit Risk:** Investing in CFDs is an OTC transaction; therefore, investors are exposed to the risk that the Company may be unable to meet its obligations in full and/or in a timely manner in the event of its bankruptcy or insolvency.
- **Foreign Exchange Risk:** It is possible to buy or sell a CFD in a currency which is different to the balance currency of your trading account (i.e. mismatches between balance currency of the account and currency of the underlying asset of the CFD). The final return you may get depends on the exchange rate between these two currencies.
- **Margin Risk:** The risk of not having sufficient margin to maintain your CFD position; hence, suffering a forced closure with the relevant adverse impact (realized loss).
- **Potentially other risk factors having significant direct impact on the capital and return of investing in CFDs (in general) may exist.** You are strongly advised to carefully read our risk notice which is available at <http://media.xglobalmarkets.com/docs/xg-risk-notice-for-trading-cfds.pdf>.

COSTS & CHARGES

Pricing and Other Related Information: The trading conditions, minimum spreads and overnight swaps (i.e. rollover fees) can be found on our website under the relevant section: <https://www.xglobalmarkets.com/trading/indices/>.

Spreads: For any financial instrument, two prices are quoted: the higher price ('Ask'), at which the investor can buy (go long) and the lower price ('Bid'), at which the investor can sell (go short). The difference between the 'Ask' and the 'Bid' is the "spread". The spreads vary depending on the instrument's prevailing market conditions and information can be found on our website.

Example: The minimum spread on ES (S&P 500 Futures) is 3 ticks (i.e. 0.75 in decimal pricing). If you subtract 2844.75 from 2845.50, that equals 0.75, but as the spread is expressed in ticks and one (1) tick is equal to 0.25 then the spread is said to be equal to $0.75/0.25 = 3$ ticks.

Mark-Up: mark-ups on spreads are already applied on the spread displayed/ traded on CFDs and are readily available on a real time basis through our trading platform.

Swaps (i.e. rollover fees): Swaps are charges, which are incurred when a trade is kept open overnight, to reflect the cost of funding your trade. Both long ('buy') and short ('sell') positions are subject to daily swap charges, which may be in the favor of the investor or against them.

When the underlying asset of an Index CFD is a Spot Index: On Mondays, Tuesdays, Thursdays and Fridays the swap charge is charged once and on Wednesdays the swap charge is charged three times (to cover for the weekend). The calculation for swaps is as follows: $\text{Swap} = (\text{one pip} / \text{exchange rate}) * (\text{trade size}) * (\text{swap value in points})$. Currently the Company does not offer any CFDs on Spot Indices, only on Futures Contracts.

When the underlying asset of a CFD is a Futures Contract on an Equity Index (e.g. German Dax 30, Nikkei 225, FTSE 100 etc.): No swaps are charged.

Commissions: Under certain circumstances the Company may charge commissions on CFDs on Indices but only when such charges are pre-agreed with the client.

Other possible charges: investors may also incur expenses relating to their selected deposit and withdrawal method, which can be viewed here:

<https://www.xglobalmarkets.com/accounts/withdrawal-options/>

<https://www.xglobalmarkets.com/accounts/deposit-method/>

Trading losses- Examples: When holding a long position ("buying" a CFD), the price at the time the position closes (or if it is still open/floating, the price at the time the position is "revalued") may be lower than the price at the time the position was opened, meaning that the client lost/is losing money, the amount of which is automatically converted to the trading account's balance currency; OR

When holding a short position ("selling" a CFD), the price, at the time the position closes (or if it is still open/floating, the price at the time the position is "revalued"), may be lower than the price at the time the position was opened, meaning that the client lost/is losing money, the amount of which is automatically converted to the trading account's balance currency;

Additional Requirements: Margin Reinforcement to avoid forced closure

Margin reinforcement (i.e. making additional deposits and/or transferring money from other trading accounts) might be required by the client in order to avoid a case where the trading account's margin level (%) falls below the margin level (%) that would trigger the forced closure of the position by the Company.

Example: An investor "purchased" 3 lots of a CFD on Nasdaq 100 Future (NQ) at 7442.00 by depositing an initial amount of 30,000 GBP. At a leverage of 1:20 required margin is determined at $[7442.00 * 3 * 20] / 20 = 22,326$ USD = 16,971.49 GBP (assuming that GBPUSD mid-rate at the time is equal to 1.31550). At such time (ignoring spreads) the margin % is roughly equal to $30,000 / 16,971.49 = 176.77\%$. Before margin level reaches 50% on MetaTrader4/5 (=equity/margin used), which means an unrealized loss of GBP Equivalent 21,511.70 if the price drops to 6975.00 assuming that GBPUSD mid-rate is at 1.30255 (=> margin ratio ~ 50%), the investor will need to deposit more funds in order to keep his/her position open.

SCENARIOS

Worst Case Scenario:

In a worst-case scenario, an investor/client **may lose their entire invested capital**, depending on the direction of the CFD. The investor's investment may result in losses that cannot be pre-determined; **the investor may lose all their equity**. For instance, an investor may be in a **worst position** where:

- (i) a long position ("buying" a CFD) is opened, and the price at the time the position closes is lower than the price at the time the position was opened (there is no need for such price to reach zero in order for the client to lose all their capital/equity **and this is due to the use of leverage**); or
- (ii) a short position ("selling" a CFD) is opened and the price at the time the position closes is higher than the price at which the position was opened.

Note: The loss is restricted to the trading account's equity/balance as we offer negative equity/balance protection by Law.

Best Case Scenario:

In a best-case scenario, the outcome cannot be quantified as there are no limitations for long positions (i.e. the upside potential is unlimited) and for both short and long positions the outcome also depends on the size of the position. An investor may earn more than their initial investment, if the direction of the CFD is in their favour. An investor may be in a better position where for instance:

- (i) investor has a long position ("buying" a CFD), and the price at the time the position closes is higher than the price at the time the position was opened; or
- (ii) investor has a short position ("selling" a CFD) and the price at the time the position closes is lower than the price at the time the position was opened.

The above are hypothetical best case scenarios presented with no guarantee of such scenarios taking place. You should be aware that a great percentage of trading accounts which invest in CFDs in general (not just CFDs on Indices) lose money. **Kindly refer to our homepage for the risk warning and relevant %.**

Performance Scenarios

This key information document is not specific to a particular product. It applies to a CFD on any forex instrument. However, each CFD you enter into with us is specific to you and your choices. You will be responsible for choosing the underlying a forex instrument; when you open and close your position; the size of your position and your margin; and whether to use any risk mitigation features we offer (such as stop loss orders), for example. Example:

CFD INDICES							
DOW JONES Held Intraday							
Opening Price	P	24851					
Trades Size	TS	5 (1 lot/contract)					
Margin %	M	5%					
Margin Requirement (\$)	MR = P * TS * M * Pip value	\$6,213					
National Value of the trade (\$)	TN = P * TS	\$124,255					
LONG				SHORT			
Performance Scenario	Closing Price	Price Change	Profit / Loss	Performance Scenario	Closing Price	Price Change	Profit / Loss
Favorable	25000	0.60%	\$745	Favorable	24700	0.61%	\$755.00
Moderate	24900	0.20%	\$245	Moderate	24790	0.25%	\$305.00
Unfavorable	24790	-0.25%	(\$305)	Unfavorable	24930	-0.32%	(\$395.00)
Stress	24700	-0.61%	(\$755)	Stress	25000	-0.60%	(\$745.00)

Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower.

CHANNEL OF DISTRIBUTION

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COMPLAINTS

Our Company would like to know about any problems you may have with the products or investment services provided to you so we can take steps to resolve any issue which might occur. If you have a complaint about the financial product or service provided to you contact one of our customer representatives by email or phone number at the contacts available on our website or by sending an email directly to complaints@xglobalmarkets.com. Further, please see the "the Complaint Handling Procedure" available at www.xglobalmarkets.com under the section "Legal" at the bottom of the page. If you do not feel your complaint has been resolved satisfactorily, you are able to refer your complaint to the Financial Ombudsman of the Republic of Cyprus. See www.financialombudsman.gov.cy for further information.